

## Barnes & Noble at Emory University Update on Commencement Regalia

Due to the cancellation of an in-person Commencement ceremony, students will be able to return their regalia and receive a refund. Please see information below for proper steps and procedures.

**\*Important Note: Opened regalia cannot be refunded. This applies to all categories below.**

### **ID/LLM, PhD, ThD/DMin Students and Faculty who rented regalia:**

These orders will be automatically cancelled, and refunds will be issued to those who ordered. No action needs to be taken on their part to initiate this process.

### **ID/LLM, PhD, ThD/DMin Students and Faculty who purchased regalia:**

Custom orders that have been shipped cannot be refunded, as these garments are cut specifically for those individuals. If you have any other questions, please contact us at [sm757@bncollege.com](mailto:sm757@bncollege.com).

### **Bachelors, Masters, and MD Students (purchases only):**

#### **Orders Purchased online for Home Delivery:**

Students should reach out to Oak Hall to initiate their refund process. Regalia must be unopened. They may contact Oak Hall for further instructions at 1-800-456-7623, or by email at [webdept@oakhalli.com](mailto:webdept@oakhalli.com).

#### **Order Purchased online for Bookstore Pickup:**

All orders placed online for bookstore pickup will be automatically cancelled and refunds will be issued for those orders. No action needs to be taken on the student's part to initiate this process. If a Bachelors/Masters/MD student who ordered online for bookstore pickup *does* still want to purchase and own regalia, they will need to go back to [emory.shopoakhalli.com](http://emory.shopoakhalli.com) and place a new order for Home Delivery.

#### **Order Purchased in the Bookstore:**

Students who bought regalia directly from the bookstore, and who now wish to get a refund, may ship their unopened regalia back to the bookstore at the address shown below. Inside your shipment, please include your name, email, and phone number.

#### **Return to: Barnes and Noble at Emory**

Attn: Heather (regalia returns)  
1390 Oxford Rd.  
Atlanta, GA 30322

**For more information and/ or question please contact us at [sm757@bncollege.com](mailto:sm757@bncollege.com).**